



KAMUYU AYDINLATMA PLATFORMU

TEKNOSA İÇ VE DIŞ TİCARET A.Ş. Sustainability Compliance Report 2024 - Annual Notification

Summary

Sustainability Principles Compliance Report

Related Companies

Related Funds

	Company Compliance Status				Explanation	Report Information on Publicly Disclosed Information (Page number, menu name on the website)
	Yes	Partial	No	Not Applicable		
Sustainability Compliance Report						
A. GENERAL PRINCIPLES						
A1. Strategy, Policy and Goals						
A1.1. The prioritised environmental, social and corporate governance (ESG) issues, risks and opportunities have been determined by the Company's Board of Directors.	X				The board of directors has analyzed the risks and opportunities related to these issues and determined the necessary strategies to achieve the company's sustainability goals. This process aims to ensure that the company's activities are managed in an environmentally conscious, socially responsible, and corporate governance-compliant manner. The prioritization of ESG issues is an important part of Teknosa's long-term value creation strategy.	Teknosa Integrated Report 2023 - Message from CEO (p.6) Organizational Structure (p.16) Sustainability Management (p.29-32) Material Topics (p.33-37) Our Position in the Sector, Trends and Future Outlook (p.42-44) Key Performance Indicators (p.115-118) https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf Teknosa Investor Relations Website - Our Sustainability Strategy https://yatirimci.teknosa.com/our-sustainability-strategy
A1.1. The ESG policies (Environmental Policy, Energy Policy, Human Rights and Employee Policy etc.) have been created and disclosed to the public by the Company's Board of Directors.	X				Policies in the ESG (Environmental, Social, and Governance) field stand out as key documents reflecting the institution's sustainability, ethical values, and management approach. The policies and procedures published within this framework showcase the institution's commitments and approaches in various areas. These include the Information Policy , Human Resources Policy, Compensation Policy, Profit Distribution Policy, Social Responsibility Policy, Donation and Assistance Policy, Anti-Bribery and Anti-Corruption Policy , Code of Business Ethics, Sustainable Supply Chain Policy, Human Rights Policy, Supplier Code of Conduct, Integrated Management Systems Policy, and Information Security Policy. These policies have been approved and shared. In the Sustainability Report, detailed explanations of these topics are provided with	Human Resources Policy https://yatirimci.teknosa.com/human-resource-policy2 Social Responsibility Policy https://yatirimci.teknosa.com/social-responsibility Donation and Aid Policy https://yatirimci.teknosa.com/donation-aid Anti-Bribery and Anti-Corruption Policy https://yatirimci.teknosa.com/anti-bribery-anti-corruption-policy Wage Policy https://yatirimci.teknosa.com/remuneration-policy Dividend Distribution Policy https://yatirimci.teknosa.com/dividend-policy Disclosure Policy https://yatirimci.teknosa.com/disclosure-policy-upd Quality Policy https://yatirimci.teknosa.com/our-vision-mission-values Complaint Management Policy https://yatirimci.teknosa.com/our-vision-mission-values Code of Business Ethics https://yatirimci.teknosa.com/codeofbusinessethics Sustainable Supply Chain Policy https://yatirimci.teknosa.com/sustainable-supply-chain-policy Integrated Management Systems Policy https://yatirimci.teknosa.com/integrated-management-systems-policy Human Rights Policy https://yatirimci.teknosa.com/humanrightspolicy Sustainability Procedure https://yatirimci.teknosa.com/Content/files/ENG_Teknosa_Surdurulebilirlik%20Komitesi%20Prosedur_30_05%20(003).pdf Sustainability Committee Procedure https://yatirimci.teknosa.com/Content/files/ENG_Teknosa_Surdurulebilirlik%20Komitesi%20Prosedur_30_05%20(003).pdf Teknosa Integrated Report 2023 - Organizational Structure (p.16-22), Sustainability Management (p.29-33), Our Position in the Sector (p.42-44), Energy Management (p.46-50), Equality, Diversity and Inclusion (p.75-79), Responsible Supply Chain (p.90-94), Transparent, Fair, and Ethical Business Approach (p.94-97), Risk and Crisis Management (p.100), Memberships and Partnerships (p.111-114) https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf

				references to the relevant policies. The need for additional policies and procedures will be assessed in 2023.	
A1.2. The short and long-term targets set within the scope of ESG policies have been disclosed to the public.	X			Short- and long-term goals have been set in alignment with Environmental, Social, and Governance (ESG) policies and shared with the public.	Teknosa Integrated Report 2023 - Organizational Structure (p.16-22), Sustainability Management (p.29-32), Our Position in the Sector Trends and Future Outlook (p.42-44), Energy Management (p.46-50), Equality, Diversity and Inclusion (p .75-78), Responsible Supply Chain (p.90-93), Transparent, Fair, and Ethical Business Approach (p.94-96), Risk and Crisis Management (p.100), Memberships and Partnerships (p.111-114), Key Performance Indicators (p. 115-118) https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf
A2. Implementation/Monitoring					
A2.1. The responsible committees and/or business units for the implementation of ESG policies and the senior officials related to ESG issues in the Company and their duties have been identified and disclosed to the public.	X			In its 2023 Integrated Report, Teknosa disclosed to the public the committees and units responsible for implementing ESG policies. The Sustainability Committee and the Sustainability and Occupational Safety Department are accountable for defining, implementing, and monitoring sustainability strategies. Additionally, the Sabancı Holding Sustainability Leadership Committee oversees the progress of sustainability goals and conducts risk management efforts.	Sustainability Procedure https://yatirimci.teknosa.com/Content/files/ENG_Teknosa_Surdurulebilirlik%20Komitesi%20Prosedur_30_05%20(003).pdf Sustainability Committee Procedure https://yatirimci.teknosa.com/Content/files/ENG_Teknosa_Surdurulebilirlik%20Komitesi%20Prosedur_30_05%20(003).pdf Teknosa Integrated Report 2023 - Sustainability Management (p.29-32) https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf Teknosa Investor Relations Website - Our Sustainability Management https://yatirimci.teknosa.com/our-sustainability-governance
A2.1. The activities carried out within the scope of policies by the responsible committee and/or unit have been reported to the Board of Directors at least once a year.	X			Teknosa has established a Sustainability Committee to manage sustainability issues. This committee meets twice and reports the meeting outcomes to the Board of Directors. Additionally, the Sustainability and Occupational Safety Department reports to the General Manager, the Executive Board, or the Sustainability Committee when necessary. These regular reports demonstrate that the activities conducted under ESG policies are presented to the Board of Directors.	Sustainability Procedure https://yatirimci.teknosa.com/Content/files/ENG_Teknosa_Surdurulebilirlik%20Komitesi%20Prosedur_30_05%20(003).pdf Sustainability Committee Procedure https://yatirimci.teknosa.com/Content/files/ENG_Teknosa_Surdurulebilirlik%20Komitesi%20Prosedur_30_05%20(003).pdf Teknosa Integrated Report 2023 - Sustainability Management (p.29-32) https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf Teknosa Investor Relations Website - Our Sustainability Management https://yatirimci.teknosa.com/our-sustainability-governance
A2.2. In line with the ESG targets, the implementation and action plans have been formed and disclosed to the public.	X			In line with our ESG policies, short-, medium-, and long-term goals have been established. Priority areas have been identified, shaping our value creation model and sustainability strategy . The analyses conducted in light of global trends and the defined goals have been implemented with the evaluation and approval of the Senior Management	Teknosa Integrated Report 2023 – Organizational Structure (p.16-22), Sustainability Management (p.29-32), Value Creation Model (p.41) Our Position in the Sector, Trends and Future Outlook (p.42-44), Energy Management (p.46-50), Equality, Diversity and Inclusion (p.75-79), Responsible Supply Chain (p.90-93), Transparent, Fair, and Ethical Business Approach (p.94-96), Risk and Crisis Management (p .100-107),Key Performance Indicators (p.115-118) https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf
					Teknosa Integrated Report 2023- Sustainability Management (p.29-33), Our Position in the Sector (p.42-44), Lifecycle

A2.3. The Key ESG Performance Indicators (KPI) and the level of reaching these indicators have been disclosed to the public on yearly basis.	X			The short, medium and long term progress and current performance of the KPIs are described.	Management (p.51), Environmentally Friendly Products and Services (p.57), Occupational Health and Safety (p.71-74), Creating Social Value (p.84-90), Key Performance Indicators (p.115-118) https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf
A2.4. The activities for improving the sustainability performance of the business processes or products and services have been disclosed to the public.	X			To improve sustainable performance, environmentally friendly products and services have been developed, energy efficiency projects have been implemented, digital labeling has been introduced, LED transformation efforts have been carried out, and automation projects have been executed. Additionally, as a result of the initiatives carried out at the headquarters building, the WWF Green Office Green Transformation Diploma was obtained, publicly demonstrating our commitment to environmental sensitivity.	Teknosa Integrated Report 2023 - Organizational Structure (p.16-22), Operational and Financial Performance(p.23-26) Sustainability Management (p.29-32), Value Creation Model (p.41) Our Position in the Sector, Trends and Future Outlook (p.42-44), Energy Management (p.46)-Environmentally Friendly Products and Services (p.57-60), Equality, Diversity and Inclusion (p.75-79), Responsible Supply Chain (p.90-94), Transparent, Fair, and Ethical Business Approach (p.94-97), Risk and Crisis Management (p.100), Memberships and Partnerships (p.111-114) https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf
A3. Reporting					
A3.1. The information about the sustainability performance, targets and actions have been given in annual reports of the Company an understandable, accurate and sufficient manner.	X			Information on sustainability performance, targets and actions are explained in detail.	Teknosa Integrated Report 2023 - Full Report https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf Teknosa Annual Report 2023 - Sustainability (p78-88) https://yatirimci.teknosa.com/Content/Files/teknosa-2023-annual-report.pdf
A3.2. The information about activities which are related to the United Nations (UN) 2030 Sustainable Development Goals have been disclosed to the public.	X			The contribution to the Sustainable Development Goals within the scope of the activities was shared.	Teknosa Integrated Report 2023 - About the Report (p.3), Prioritization Matrix (p.36), Value Creation Model (p.41), Workforce Management (p.61),Memberships and Partnerships(p.111-114) https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf
A3.3. The lawsuits filed and/or concluded against the Company about ESG issues which are material in terms of ESG policies and/or will significantly affect the Company's activities, have been disclosed to the public.	X			Two lawsuits related to ESG issues have been publicly disclosed.	Teknosa Integrated Report 2023 - Workforce Management (p.61-70) Transparent, Fair, and Ethical Business Approach(p.94-96) Performace Tables(p.119-124) https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf
A4. Verification					
A4.1. The Company's Key ESG Performance metrics have been verified by an independent third party and publicly disclosed.	X			A verification audit was performed for ESG key performance indicators and the audit verification statement is included in the report.	Teknosa Integrated Report 2023 - Reporting Guidelines (p.140-148), Statement of Assurance (p.149-151) https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf
B. ENVIRONMENTAL PRINCIPLES					
B1. The policies and practices, action plans, environmental management systems (known by the ISO 14001 standard) and programs have been disclosed.	X			Environmental management policies and practices have been publicly disclosed, and ISO 14001 Environmental Management System certification has been obtained. This certification aims to improve environmental performance, effectively manage environmental risks, and contribute to sustainable development.	Management System Certificates https://yatirimci.teknosa.com/management-system-certificates
B2. The environmental reports prepared to provide information on environmental management have been disclosed to the public which is including the scope, reporting period, reporting date and limitations about the reporting conditions.	X			Compliance with environmental laws and other relevant regulations is ensured and the information related to the report prepared on environmental	Teknosa Integrated Report 2023 - About the Report (p.3), Our Position in the Sector, Trends and Future Outlook (p.42-44), Protect the Nature is Great at Teknosa (p. 45-58) https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf Teknosa Annual Report 2023 -

				management is explained.	Corporate Governance and Sustainability Principles Compliance Report (p.75-84) https://yatirimci.teknosa.com/Content/Files/tknfrae2022uyg9-3.pdf
B4. The environmental targets within the scope of performance incentive systems which included in the rewarding criteria have been disclosed to the public on the basis of stakeholders (such as members of the Board of Directors, managers and employees).	X			The environmental incentives of the CEO and senior management were shared in detail.	Teknosa Integrated Report 2023 -Sustainability Management (p.29-32) Lifecycle Management (p.51-56) https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf
B5. How the prioritised environmental issues have been integrated into business objectives and strategies has been disclosed.	X			The business objectives and strategies related to the priority environmental issues are outlined in detail in the report. Through the value creation model, our activities and the value created have been thoroughly examined.	Teknosa Integrated Report 2023 - Material Topics (p.33-35), Sustainability Strategy (p. 38-40) Value Creation Model (p.41) , Lifecycle Management (p.51-57) Risk and Crisis Management (p.100) https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf
B7. The way of how environmental issues has been managed and integrated into business objectives and strategies throughout the Company's value chain, including the operational process, suppliers and customers has been disclosed.	X			The management of processes related to suppliers and customers throughout the supply chain has been explained. Goals and strategies have been outlined.	Teknosa Integrated Report 2023 - Material Topics(p.33-37), Sustainability Strategy (p.38-40), Value Creation Model (p.41) , Lifecycle Management (p.51-56), Environmentally Friendly Products and Services (p.57-59), Responsible Supply Chain (p.90-93), Stakeholder Engagement (p. 109) https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf
B8. Whether the Company have been involved to environmental related organizations and non-governmental organizations' policy making processes and collaborations with these organizations has been disclosed.	X			The aim is to ensure sustainable development with equal opportunities for all our stakeholders and society. Collaborations with Non-Governmental Organizations (NGOs), international institutions, and local communities have been shared.	Teknosa Integrated Report 2023 - Customer Centric Approach (p.79-83), Creating Social Value (p.84-88), Stakeholder Relations (p.109), Memberships and Partnerships (p.111) https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf
B9. In the light of environmental indicators (Greenhouse gas emissions (Scope-1 (Direct), Scope-2 (Energy indirect), Scope-3 (Other indirect), air quality, energy management, water and wastewater management, waste management, biodiversity impacts)), information on environmental impacts is periodically disclosed to the public in a comparable manner.	X			Indicators for 2021, 2022 and 2023 regarding environmental indicators and their impacts are explained.	Teknosa Integrated Report 2023 - Energy Management (p.46) , Greenhouse Gas Emissions (p.47-50) Lifecycle Management (p.51), Performance Tables (p.119-125) https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf
B10. Details of the standard, protocol, methodology, and baseline year used to collect and calculate data has been disclosed.	X			The standard, protocol, methodology and base year information used to collect and calculate the data are included in the report.	Teknosa Integrated Report 2023 - About the Report (p.3), TCFD (s.130), UNGC Index (s.131), GRI Content Index (s.133-139), Reporting Guide (p.140-148) https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf
B11. The increase or decrease in Company's environmental indicators as of the reporting year has been comparatively disclosed with previous years.	X			Performance related to environmental indicators and impacts for the years 2021, 2022, and 2023 has been disclosed.	Teknosa Integrated Report 2023 - Energy Management (p.46) , Lifecycle Management (p.51-56),Environmentally Friendly Products and Services (p.57-59), Key Performance Indicators (p.115-116), Performance Tables (p.119-125), https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf Teknosa Climate Transition Plan 2024 - Commitment to Combatin Climate Change (p.5-7), Targets (p.16) https://yatirimci.teknosa.com/Content/files/Teknosa%20Climate%20Transition%20Plan%202024.pdf
B12. The short and long-term targets for reducing the environmental impacts have been determined and the progress compared to previous years' targets has been disclosed.	X			Short, medium and long term targets have been set to minimise environmental impacts. Progress and base year of the targets were shared.	Teknosa Integrated Report 2023- Sustainability Strategy (p .38-40), Energy Managment (p.46), Greenhouse Gas Emissions (p.47-50), Lifecycle Management (p.51-56), Environmentally Friendly Products and Services (p.57-59), Key Performance Indicators (p.115-118) https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf Teknosa Climate Transition Plan 2024 - Targets (p.16) https://yatirimci.teknosa.com/Content/files/Teknosa%20Climate%20Transition%20Plan%202024.pdf
B13. A strategy to combat the climate crisis has been created and the planned actions have been publicly disclosed.	X			Projects, plans and strategies to mitigate the impacts of climate change realised with environmental sustainability awareness are explained.	Teknosa Integrated Report 2023 - Sustainability Management (p.29-32) Material Topics (p.33-37), Value Creation Model (p.41), Risk and Crisis Management (p. 100-107), Key Performance Indicators (p.115-118) https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf Teknosa Climate Transition Plan 2024 - https://yatirimci.teknosa.com/Content/files/Teknosa%20Climate%20Transition%20Plan%202024.pdf
				Our products and services, which we label as environmentally friendly, have been	Teknosa Integrated Report 2023 - Sustainability Management (p.29-32) Material Topics (p.33-35), Sustainability Strategy (p.38-40), Value Creation Model (p.41) , Lifecycle Management (p.51-56), Environmentally Friendly

B14. The programs/procedures to prevent or minimize the potential negative impact of products and/or services on the environment have been established and disclosed.	X			explained. Efforts to reduce their negative impact on the environment have been shared with the public.	Products and Services (p.57-59) https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf Teknosa Climate Transition Plan 2024 - Circular Economy Strategies (p.11-12) https://yatirimci.teknosa.com/Content/files/Teknosa%20Climate%20Transition%20Plan%202024.pdf
B14. The actions to reduce greenhouse gas emissions of third parties (suppliers, subcontractors, dealers, etc.) have been carried out and disclosed.		X		It has been shared that discussions have been held with manufacturers to make the production of our private label products sustainable. Surveys have been conducted with third parties to assess our priority issues, and actions to be taken on these matters have been shared.	Teknosa Integrated Report 2023 - Sustainability Management (p.29) Material Topics (p.33-35), Value Creation Model (p.41), Lifecycle Management (p.51-56), Environmentally Friendly Products and Services (p.57-59), Responsible Supply Chain (p.90-93) https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf Teknosa Climate Transition Plan 2024 - Scope 3 Emissions and Supply Chain Sustainability (p.6), Supply Chain (p.9) https://yatirimci.teknosa.com/Content/files/Teknosa%20Climate%20Transition%20Plan%202024.pdf
B15. The environmental benefits/gains and cost savings of initiatives/projects that aims reducing environmental impacts have been disclosed.	X			The environmental benefits and cost savings provided by initiatives and projects to reduce environmental impacts such as electricity and energy savings, cost savings, etc. are explained.	Teknosa Integrated Report 2023 - Message from Chairman of the Board of Directors (p.5), Message from CEO (p.6-7), Sustainability Management (p.29-32), Material Topics (p.33-35), Value Creation Model (p.41), Lifecycle Management (p.51-56), Environmentally Friendly Products and Services (p.57-59), Responsible Supply Chain (p.90-93), Key Performance Indicators (p.115-118), Performance Tables (p.119-125) https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf Teknosa Climate Transition Plan 2024 - Targets(p.16) https://yatirimci.teknosa.com/Content/files/Teknosa%20Climate%20Transition%20Plan%202024.pdf
B16. The data related to energy consumption (natural gas, diesel, gasoline, LPG, coal, electricity, heating, cooling, etc.) has been disclosed as Scope-1 and Scope-2.	X			Within the scope of the Company's energy consumption data, detailed information on the primary fuel sources of natural gas, diesel, petrol and electricity is publicly disclosed.	Teknosa Integrated Report 2023 - Energy Management (p.46), Greenhouse Gas Emissions (p.47-51), Key Performance Indicators (p.115-118), Performance Tables (p.119-125) https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf Teknosa Climate Transition Plan 2024 - Commitment to Combat Climate Change (p.5-7), Targets (p.16) https://yatirimci.teknosa.com/Content/files/Teknosa%20Climate%20Transition%20Plan%202024.pdf
B17. The information related to production of electricity, heat, steam and cooling as of the reporting year has been disclosed.	X			Information on the electricity generated is included in the report.	Teknosa Integrated Report 2023 - Energy Management (p.46), Greenhouse Gas Emissions (p.47-50), Key Performance Indicators (p.115-118), Performance Tables (p.119-125) https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf
B18. The studies related to increase the use of renewable energy and transition to zero/low carbon electricity have been conducted and disclosed.	X			Activities related to renewable energy and transition to low carbon electricity were shared and targets were set.	Teknosa Integrated Report 2023 - Energy Management (p.46), Greenhouse Gas Emissions (p.47-50), Key Performance Indicators (p.115-118), Performance Tables (p.119-125) https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf
B19. The renewable energy production and usage data has been publicly disclosed.	X			Information was shared with the renewable energy produced from the solar power plant.	Teknosa Integrated Report 2023 - Value Creation Model (p.41), Energy Management (p.46), Key Performance Indicators (p.115-118), Performance Tables (p.119-125) https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf
B20. The Company conducted projects about energy efficiency and the amount of reduction on energy consumption and emission achieved through these projects have been disclosed.	X			Energy efficiency projects were carried out and the amount of energy consumption and emission reductions achieved through energy efficiency projects were explained.	Teknosa Integrated Report 2023 - Energy Management (p.46), Key Performance Indicators (p.115-118), Performance Tables (p.119-125) https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf
B21. The water consumption, the amount, procedures and sources of recycled and discharged water from underground or above ground (if any), have been disclosed.	X			Detailed information on the water consumed within the scope of the activities has been publicly disclosed.	Teknosa Integrated Report 2023 - Key Performance Indicators (p.115-118), Performance Tables (p.119-125) https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf
B22. The information related to whether Company's operations or activities are included in any carbon pricing system (Emissions Trading System, Cap & Trade or Carbon Tax).			X	Our operations or activities are not included in any carbon pricing system.	
B23. The information related to accumulated or purchased carbon credits within the reporting period has been disclosed.			X	There are no carbon credits accumulated or purchased during the reporting period.	
B24. If carbon pricing is applied within the Company, the details have been disclosed.			X	Carbon pricing system is not applied.	
				Integrated Report, Greenhouse Gas Emissions Report, Climate Transition	Teknosa Integrated Report 2023- Energy Management (p.46), Greenhouse Gas Emissions(p.47-49) Lifecycle Management (p.51-56), Environmentally Friendly Products and Services (p.57-59), Key Performance Indicators (p.115-118) Performance Tables (p.119-125), https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf

B25. The platforms where the Company discloses its environmental information have been disclosed.	X			Plan, Activity Report, and investor relations website have been disclosed.	yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf Teknosa Climate Transition Plan 2024 - https://yatirimci.teknosa.com/Content/files/Teknosa%20Climate%20Transition%20Plan%202024.pdf Teknosa Investor Relations Website - Sustainability https://yatirimci.teknosa.com/our-sustainability-approach
C. SOCIAL PRINCIPLES					
C1. Human Rights and Employee Rights					
C1.1. The Institutional Human Rights and Employee Rights Policy has been established in the ligh of the Universal Declaration of Human Rights, ILO Conventions ratified by Turkey and other relevant legislation. The policy and the officials that responsible for the implementation of it have been determined and disclosed.	X			A human rights policy has been established in line with the Universal Declaration of Human Rights, the Fundamental ILO Conventions, relevant local legislation, and internal company regulations. For employee rights, a human resources policy and a code of business ethics have also been developed.	Human Resources Policy https://yatirimci.teknosa.com/human-resource-policy2 Human Rights Policy https://yatirimci.teknosa.com/humanrightspolicy Code of Business Ethics https://yatirimci.teknosa.com/codeofbusinessethics Teknosa Integrated Report 2023 - Value Creation Model (p.41), Workforce Management (p.61-70) Occupational Health and Safety (p.71-74), Equality, Diversity and Inclusion (p. 75-78), Creating Social Value(p.84-87), https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf
C1.2. Considering the effects of supply and value chain, fair workforce, improvement of labor standards, women's employment and inclusion issues (gender, race , religion, language, marital status, ethnic identity, sexual orientation, gender identity, family responsibilities, union activities, political opinion, disability, social and cultural differences, etc., such as non-discrimination) are included in its policy on employee rights.	X			It is explained in detail that Teknosa does not discriminate against employees based on language, race, colour , gender, political opinion, belief, religion, sect, age, physical disability or any group identity and the policy of continuous improvement in the working environment.	Human Resources Policy https://yatirimci.teknosa.com/human-resource-policy2 Human Rights Policy https://yatirimci.teknosa.com/humanrightspolicy Code of Business Ethics https://yatirimci.teknosa.com/codeofbusinessethics Teknosa Integrated Report 2023 - Value Creation Model (p.41), Workforce Management (p.61-70) Occupational Health and Safety (p.71-74), Equality, Diversity and Inclusion (p. 75-78), Creating Social Value(p.84-87), https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf
C1.3. The measures taken for the minority rights/equality of opportunity or the ones who are sensitive about certain economic, environmental, social factors (low income groups, women, etc.) along the supply chain have been disclosed.	X			The methods and practices determined to ensure the effective participation of women, young people and persons with disabilities in business life have been implemented and the relevant information has been explained in detail.	Teknosa Integrated Report 2023 - Value Creation Model (p.41), Workforce Management (p.61-70), Equality, Diversity and Inclusion (p. 75-78), Creating Social Value (p.84-87) https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf
C1.4. The developments regarding preventive and corrective practices against discrimination, inequality, human rights violations, forced and child labor have been disclosed.	X			Policies and practices against discrimination , inequality, human rights violations, forced labour and child labour were shared.	Human Resources Policy https://yatirimci.teknosa.com/human-resource-policy2 Human Rights Policy https://yatirimci.teknosa.com/humanrightspolicy Code of Business Ethics https://yatirimci.teknosa.com/codeofbusinessethics Teknosa Integrated Report 2023 - Value Creation Model (p.41), Workforce Management (p.61-70) Occupational Health and Safety (p.71-74), Equality, Diversity and Inclusion (p. 75-78), Creating Social Value(p.84-87), https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf
C1.5. Investments in employees (education, development policies), compensation, fringe benefits, right to unionize, work/life balance solutions and talent management are included in the employee rights policy.	X			Practices in the working environment and the working environment that gives employees the opportunity to realise themselves and supports fair, equal conditions and diversity were explained. Benefits and work/life balance solutions and information on talent management were shared in detail.	Human Resources Policy https://yatirimci.teknosa.com/human-resource-policy2 Teknosa Integrated Report 2023 - Value Creation Model (p.41), Workforce Management (p .62.70) Occupational Health and Safety (p.71-74), Equality, Diversity and Inclusion(p. 75-77), , Responsible Supply Chain (p.90-93) , Transparent, Fair, and Ethical Business Approach(p.94-96) Internal Control and Audit(p.108) Performance Tables (p.123) https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf
C1.5. The mechanism for employee complaints and resolution of disputes have been established and related solution processes have been determined.	X			The mechanisms found regarding employee complaints were shared.	Code of Business Ethics Teknosa Integrated Report 2023 - Value Creation Model (p.41), Occupational Health and Safety (p.71-74), Equality, Diversity and Inclusion(p. 75-78), Responsible Supply Chain (p.90-93) Internal Control and Audit(p.108) https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf
C1.5. The activities carried out within the reporting period which related to ensure employee satisfaction have been disclosed.	X			All of the practices carried out to ensure employee satisfaction were shared.	Teknosa Integrated Report 2023 - Value Creation Model (p.41), Workforce Management (p.61-70), Occupational Health and Safety (p.71-74) https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf

C1.6. The occupational health and safety policies have been established and disclosed.	X			The Occupational Health and Safety Policy has been publicly disclosed.	Teknosa Integrated Management Systems Policy https://yatirimci.teknosa.com/integrated-management-systems-policy Teknosa Integrated Report 2023 - Health and Safety of Our Employees (p. 71-74) https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf
C1.6. The measures taken for protecting health, preventing occupational accidents and related statistics have been disclosed.	X			Measures taken to prevent occupational accidents and protect health and accident statistics are publicly disclosed.	Teknosa Integrated Management Systems Policy https://yatirimci.teknosa.com/integrated-management-systems-policy Teknosa Integrated Report 2023 - Occupational Health and Safety (p. 71), Risk and Crisis Management (p.100-107), Performance Tables (p.119-125) https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf
C1.7. The personal data protection and data security policies have been established and disclosed.	X			Personal data protection and data security policies have been established and explained.	Teknosa Personal Data Processing and Protection Policy https://yatirimci.teknosa.com/information-security-policy Teknosa Privacy and Security Policy https://yatirimci.teknosa.com/information-security-policy Teknosa Integrated Report 2023- Data Privacy and Security (p.97) https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf
C1.8. The ethics policy have been established and disclosed.	X			The company has established and publicly announced its Code of Business Ethics. This policy has been developed to ensure compliance with ethical principles by promoting honesty, transparency, and fair conduct in all of the company's activities.	Teknosa Code of Business Ethics https://yatirimci.teknosa.com/codeofbusinessethics Teknosa Integrated Report 2023 - Transparent, Fair, and Ethical Business Approach (p.94-97) https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf
C1.9. The studies related to social investment, social responsibility, financial inclusivity and access to finance have been explained.	X			Our social responsibility projects and initiatives, as well as the investments we make in communities, are explained in detail in our sustainability report.	Teknosa Integrated Report 2023 - Value Creation Model (p.41), Creating Social Value(p. 84-88), Memberships and Partnerships (p.111-114) https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf
C1.10. The informative meetings and training programs related to ESG policies and practices have been organized for employees.	X			Communication methods and trainings on ESG policies and implementation are explained.	Teknosa Integrated Report 2023 - Value Creation Model (p.41), Workforce Management (p.61-69), Equality, Diversity and Inclusion (p. 75-78), https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf
C2. Stakeholders, International Standards and Initiatives					
C2.1. The customer satisfaction policy regarding the management and resolution of customer complaints has been prepared and disclosed.	X			With the vision of "The Teknosa of the New Generation," Teknosa has established and publicly disclosed its customer satisfaction policy for managing and resolving customer complaints. Based on its Quality and Complaint Management Policies, Teknosa closely follows industry developments and regulations to exceed customer expectations. Additionally, the process-based management infrastructure is strengthened through ISO 9001 and ISO 10002 certification. Furthermore, Teknosa continuously monitors and enhances customer satisfaction by conducting NPS measurements at all touchpoints.	Teknosa Complaint Management Policy https://yatirimci.teknosa.com/our-vision-mission-values Integrated Management Systems Policy https://yatirimci.teknosa.com/integrated-management-systems-policy Teknosa Integrated Report 2023 - Unique Customer Experience (p. 79-83) https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf Management System Certificates https://yatirimci.teknosa.com/management-system-certificates
				Teknosa regularly communicates with different stakeholder groups such as customers, employees, suppliers, investors, and society. The frequency and topics of communication are	

<p>C2.2. The information about the communication with stakeholders (which stakeholder, subject and frequency) have been disclosed.</p>	<p>X</p>		<p>determined based on the needs and expectations of each stakeholder group. This information is shared in detail in the Integrated Report. Feedback from stakeholders on key topics such as customer satisfaction, employee engagement, supplier collaborations, and social projects is collected and integrated into strategic decision-making processes.</p>	<p>Teknosa Integrated Report 2023 - Interaction with Our Stakeholders (p. 109), Memberships and Collaborations (p.111-114) https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf</p>
<p>C2.3. The international reporting standards that adopted in reporting have been explained.</p>	<p>X</p>		<p>Teknosa's 2023 Integrated Report has been prepared in accordance with international reporting standards. The report follows the Global Reporting Initiative (GRI) 2021 Standards and is structured based on the Integrated Reporting Framework recommended by the Value Reporting Foundation (VRF) and IFRS, incorporating the six capitals. The requirements of frameworks and systems such as Refinitiv and the Carbon Disclosure Project (CDP) have also influenced the shaping of the report.</p>	<p>Teknosa Integrated Report 2023 - About the Report (p.3), UNGC Index (p.131), GRI Index (p.133-139), Reporting Guidance(p.140-148) https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf</p>
<p>C2.4. The principles adopted regarding sustainability, the signatory or member international organizations, committees and principles have been disclosed.</p>	<p>X</p>		<p>Teknosa shapes its sustainability principles and strategies by adopting international frameworks such as the United Nations Sustainable Development Goals (SDGs) and the Women's Empowerment Principles (WEPs), and by announcing its memberships in global platforms such as the United Nations Global Compact (UNGC). Additionally, it embraces the recommendations of the Task Force on Climate-related Financial Disclosures (TCFD), taking steps to evaluate climate-related risks and opportunities transparently, and focuses on reducing carbon emissions in line with the Science Based Targets initiative (SBTi). Within the scope of its collaboration with the Integrated Reporting Network Turkey (ERTA), Teknosa is committed to addressing its activities with a holistic approach, encompassing both</p>	<p>Teknosa Integrated Report 2023 - About the Report (p.3), Memberships and Collaborations (p. 111-114) https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf</p>

			financial and non-financial impacts. These collaborations serve as key reference points in achieving Teknosa's sustainability goals, with details of its memberships and partnerships being transparently shared with the public.	
C2.5. The improvements have been made and studies have been carried out in order to be included in the Borsa Istanbul sustainability indices and/or international index providers.	X		The report provides detailed information on the data required within the scope of the Borsa Istanbul Sustainability Index (LSEG). Teknosa continues its analysis and improvement efforts to enhance its sustainability performance and align more closely with the index criteria. With an ESG score of 75, Teknosa ranks 19th in its sector and aims for continuous development in various areas, including carbon emission reduction, energy efficiency, human rights practices, and diversity and inclusion policies. These improvement and development processes within its sustainability strategies will continue throughout 2025.	Teknosa Integrated Report 2023 - About the Report (p.3) https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf

D. CORPORATE GOVERNANCE PRINCIPLES

D1. The opinions of stakeholders have been sought in the determination of measures and strategies related to sustainability field.	X		Teknosa has consulted with relevant managers and departments in the development of its sustainability strategy and the creation of its value generation model. These insights were also considered during important processes, such as identifying priority issues and determining risks and opportunities. Additionally, sustainability working groups and a committee have been established to effectively evaluate CSR strategies. These structures actively contribute to the monitoring and development of these strategies. As a result, the company's sustainability goals have been shaped based on feedback from stakeholders and internal discussions. When determining our key priorities, the opinions of investors, shareholders, customers, suppliers, and other key stakeholders were	Sustainability Procedure https://yatirimci.teknosa.com/Content/files/ENG_Teknosa_Surdurulebilirlik%20Komitesi%20Prosedur_30_05%20(003).pdf Sustainability Committee Procedure https://yatirimci.teknosa.com/Content/files/ENG_Teknosa_Surdurulebilirlik%20Komitesi%20Prosedur_30_05%20(003).pdf Teknosa Integrated Report 2023 - About the Report (p. 3), Message from our Chairman (p. 5), Message from our General Manager (p. 6-7), Our Value Creation Model (p.41), Sustainability Our Strategy (p. 38-40), Our Material Issues (p.33-37), Our Sustainability Management (p.38-40), Our Risk and Opportunity Management (p.100-107) https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf
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				also taken into account.	
D2. The social responsibility projects, awareness activities and trainings have been carried out to raise awareness about sustainability and its importance.	X			In order to ensure the sustainable development of the society, joint projects are carried out with Non-Governmental Organizations (NGOs), international organizations and local communities, prioritizing equal opportunities for everyone. Detailed information about this has been explained.	Teknosa Integrated Report 2023 - Material Topics (p.33-35), Sustainability Management (p.29-32), Value Creation Model (p.41), Workforce Management (p. 61-70), Creating Social Value (p. 84-88), Memberships and Partnerships (p.111-114), Key Performance Indicators(s.115-118), Performance Tables (p.119-125) https://yatirimci.teknosa.com/Content/files/Teknosa%20Integrated%20Report%202023.pdf Teknosa Investor Relations Website – Sustainability Bulletins https://yatirimci.teknosa.com/sustainability-bulletins