



KAMUYU AYDINLATMA PLATFORMU

TEKNOSA İÇ VE DIŞ TİCARET A.Ş. Sustainability Compliance Report 2022 - Annual Notification

Summary

Sustainability Principles Compliance Report



Related Companies

Related Funds

	Company Compliance Status				Explanation	Report Information on Publicly Disclosed Information (Page number, menu name on the website)
	Yes	Partial	No	Not Applicable		
Sustainability Compliance Report						
A. GENERAL PRINCIPLES						
A1. Strategy, Policy and Goals						
A1.1. The prioritised environmental, social and corporate governance (ESG) issues, risks and opportunities have been determined by the Company's Board of Directors.	X				By analyzing the operational requirements and examining the reports of stakeholders and competitors in the sector, priority issues were determined and disclosed. The risks and opportunities determined through the workshops held with participation of the relevant employees are explained in detail.	Teknosa Sustainability Report 2021 - Our Material Issues (p.18-19), Our Risk and Opportunity Management (p.69-71) Teknosa Investor Relations Web Site - Our Sustainability Strategy
A1.1. The ESG policies (Environmental Policy, Energy Policy, Human Rights and Employee Policy etc.) have been created and disclosed to the public by the Company's Board of Directors.	X				Published ESG policies (Disclosure, Human Resources Temuneration (for Board Members), Ethical Principles, Social Responsibility, Profit Distribution, Donations and Aid, Anti-Bribery and Anti-Corruption, Occupational Health and Safety, Health and Safety, Quality, Complaints) were approved and publicly disclosed. Within the Sustainability Report directions to the relevant policies were made in the sections where the subject were explained in detail. The need for additional policies or procedures will be assessed in 2023.	Teknosa Human Resources Policy Teknosa Social Responsibility Policy Teknosa Donation and Aid Policy Teknosa Anti-Bribery and Anti-Corruption Policy Teknosa Occupational Health and Safety Policy Teknosa Ethical Principles Policy Teknosa Remuneration Policy for Board Members Teknosa Dividend Policy Teknosa Disclosure Policy Teknosa Quality Policy Teknosa Complaint Management Policy Teknosa Sustainability Report 2021 - Corporate Governance (p.5), Our Ethical Codes of Conduct (p.34-35), Our Employee-Oriented Approach (p.38), Equality, Diversity and Inclusivity (p.40), Performance and Talent Management (p.42-43), Health and Safety of Our Employees (p.46), Our Social Contributions (p.50), Unique Customer Experience (p.53)
A1.2. The short and long-term targets set within the scope of ESG policies have been disclosed to the public.	X				Short and long-term targets in line with ESG policies were determined and disclosed to the public. Target setting will continue in 2023.	Teknosa Sustainability Report 2021-Our Strong Financial Performance (p.32), Health and Safety of Our Employees (p.46), Unique Customer Experience (p.53), Our Fight Against the Climate Crisis (57-60), Our Waste Management and Circular Economy (p.61-62), Our Environmentally-Friendly Products and Services (p.63), Our Positions in the Industry, Trends and Our Future Expectations (p.72)
A2. Implementation/Monitoring						
					The departments responsible for the execution of ESG	

A2.1. The responsible committees and/or business units for the implementation of ESG policies and the senior officials related to ESG issues in the Company and their duties have been identified and disclosed to the public.	X			policies, top-level executives and their duties are publicly disclosed.	Teknosa Sustainability Report 2021- Our Sustainability Management (p.30) Teknosa Investor Relations Web Site- Our Sustainability Governance
A2.1. The activities carried out within the scope of policies by the responsible committee and/or unit have been reported to the Board of Directors at least once a year.		X		The Sustainability and Occupational Safety Department reported its activities within the scope of policies to the Board of Directors when necessary.	Teknosa Sustainability Report 2021- Our Sustainability Management (p.30) Teknosa Investor Relations Web Site- Our Sustainability Governance
A2.2. In line with the ESG targets, the implementation and action plans have been formed and disclosed to the public.		X		Short and long-term targets have been set in line with ESG policies. Priority issues have been identified and a value creation model and sustainability strategy have been established. Studies on trends and determined targets are explained.	Teknosa Sustainability Report 2021- Our Value-Oriented Business Model (p.20-21), Our Sustainability Strategy (p.22-23), Our Material Issues (p.18-19), Our Strong Financial Performance (p.32), Health and Safety of Our Employees (p.46), Unique Customer Experience (p.53), Our Fight Against the Climate Crisis (p.57-60), Our Waste Management and Circular Economy (p.61-62), Our Environmentally-Friendly Products and Services (p.63), Our Position in the Industry, Trends and Our Future Expectations (p.72)
A2.3. The Key ESG Performance Indicators (KPI) and the level of reaching these indicators have been disclosed to the public on yearly basis.		X		Determined ESG Key Performance Indicators (KPI) were disclosed to the public. In addition, these KPIs are reported to Sabancı Holding on a regular basis.	Teknosa Sustainability Report 2021- Health and Safety of Our Employees (p.46), Unique Customer Experience (p.53), Our Fight Against the Climate Crisis (p.57-60), Our Waste Management and Circular Economy (p.61-62), Our Environmentally Friendly Products and Services (p.63), Our Position in the Industry, Trends and Our Future Expectations (p.72)
A2.4. The activities for improving the sustainability performance of the business processes or products and services have been disclosed to the public.		X		Activities to improve sustainability performance such as environmentally friendly private label products for the services and products offered within all operations, energy efficiency studies, digital label/ electronic label investments are explained.	Teknosa Sustainability Report 2021- Our Value-Oriented Business Model (p.20-21), Our Sustainability Strategy (p.22-23), Our Ethical Codes of Conduct (p.34-35), Our Employee-Oriented Approach (p.38), Equality, Diversity and Inclusivity (p.40), Performance and Talent Management (p.42-43), Health and Safety of Our Employees (p.46), Our Social Contributions (p.50), Unique Customer Experience (p.53), Our Fight Against the Climate Crisis (p.57-60), Our Waste Management and Circular Economy (p.61-62), Our Environmentally-Friendly Products and Services (p.63), Our Position in the Industry, Trends and Our Future Expectations (p.72)
A3. Reporting					
A3.1. The information about the sustainability performance, targets and actions have been given in annual reports of the Company in understandable, accurate and sufficient manner.		X		Sustainability performance and information regarding targets and actions are explained in detail.	Teknosa Sustainability Report 2021 Teknosa Annual Report 2021- Sustainability Approach (p.52), Corporate Social Responsibility (p.58), Environment (p.61-62)
A3.2. The information about activities which are related to the United Nations (UN) 2030 Sustainable Development Goals have been disclosed to the public.		X		Contribution to the Sustainable Development Goals within the scope of the activities were publicly disclosed.	Teknosa Sustainability Report 2021- Our Sustainability Strategy (p.22-23), Membership and Collaborations (p.83-86)
A3.3. The lawsuits filed and/or concluded against the Company about ESG issues which are material in terms of ESG policies and/or will significantly affect the Company's activities, have been disclosed to the public.		X		Ongoing lawsuits related to ESG issues have been disclosed to the public.	Teknosa Sustainability Report 2021- Our Ethical Codes of Conduct (p.34-35)
A4. Verification					
A4.1. The Company's Key ESG Performance metrics have been verified by an independent third party and publicly disclosed.		X		Verification work was carried out for Sustainability Key Performance metrics and the independent third-party verification statement was publicly disclosed.	Teknosa Sustainability Report 2021- Reporting Guidance (p.101-110), Assurance Statement (p.11-112)
B. ENVIRONMENTAL PRINCIPLES					

B1. The policies and practices, action plans, environmental management systems (known by the ISO 14001 standard) and programs have been disclosed.	X		There is no environmental management system (known by the ISO 14001 standard). By complying with the environmental legislation, we carry out our activities with the awareness of environmental responsibility and the relevant studies.	Teknosa Sustainability Report 2021- Letter from the Assitant General Manager of Human Resources and Sustainability (p.10-11), Our Value-Oriented Business Model (p.20-21), Our Social Contributions (p.50-52), Our Fight Against the Climate Crisis (p.57-60), Our Wate Management and Circular Economy (p.61-62), Our Environmentally Friendly Products and Services (p.63) Teknosa Annual Report 2021- Corporate Governance and Sustainability Principles Compliance Report (p.67-77)
B2. The environmental reports prepared to provide information on environmental management have been disclosed to the public which is including the scope, reporting period, reporting date and limitations about the reporting conditions.	X		Compliance with environmental laws and other relevant regulations is ensured, and information on the prepared environmental management report is explained .	Teknosa Sustainability Report 2021- About the Report (p.4), Our Position in the Industry, Trends and Our Future Expectations (p.72) Teknosa Annual Report 2021- Corporate Governance and Sustainability Principles Compliance Report)p.67-77)
B4. The environmental targets within the scope of performance incentive systems which included in the rewarding criteria have been disclosed to the public on the basis of stakeholders (such as members of the Board of Directors, managers and employees).	X		Environmental incentives of the CEO and senior executives were disclosed in detail.	Teknosa Sustainability Report 2021-Our Sustainability Management (p.30) Teknosa CDP Climate Change Program Report 2021p.5
B5. How the prioritised environmental issues have been integrated into business objectives and strategies has been disclosed.	X		The environmental issues identified as priority, the way they are integrated into the strategy, the measures taken regarding these issues, the opportunities and Teknosa's response are explained in detail.	Teknosa Sustainability Report 2021- Our Material Issues (p.18-19), Our Value-Oriented Business Model (p.20-21), Our Sustainability Strategy (p.22-23), Our Risk and Opportunity Management (p.69-71)
B7. The way of how environmental issues has been managed and integrated into business objectives and strategies throughout the Company's value chain, including the operational process, suppliers and customers has been disclosed.	X		Environmental activities that focus on continous improvement in relations with customers and suppliers that provide products and services are explained in detail.	Teknosa Sustainability Report 2021- Our Material Issues (p.18-19), Our Value-Oriented Business Model (p.20-21), Our Sustainability Strategy (p.22-23), Our Supply Chain (p.24-25), Communication with Our Stakeholders (p.49), Unique Customer Experience (p.53), Our Fight Against the Climate Crisis (p.57-60), Our Waste Management and Circular Economy (p.61-62), Our Environmentally-Friendly Products and Services (p.63), Our Risk and Opportunity Management (p.69-71)
B8. Whether the Company have been involved to environmental related organizations and non-governmental organizations' policy making processes and collaborations with these organizations has been disclosed.	X		Collaborations with Non-Governmental Organizations (NGOs), international organizations and local communities for all, have been shared in order to ensure the sustainable development of society.	Teknosa Sustainability Report 2021- Communication with Our Stakeholders (p.49), Our Social Contributions (p.50-52), Memberships and Collaborations (p.83-86)
B9. In the light of environmental indicators (Greenhouse gas emissions (Scope-1 (Direct), Scope-2 (Energy indirect), Scope-3 (Other indirect), air quality, energy management, water and wastewater management, waste management, biodiversity impacts)), information on environmental impacts is periodically disclosed to the public in a comparable manner.	X		Information on environmental indicators and their impacts for the years 2019, 2020 and 2021 has been disclosed.	Teknosa Sustainability Report 2021- Our Fight Against the Climate Crisis (p.57-60), Our Waste Management and Circular Economy (p.61-62), Our Environmentally Friendly Products and Services (p.63), Performance Tables (p.76), Data Preparation (p.108-109)
B10. Details of the standard, protocol, methodology, and baseline year used to collect and calculate data has been disclosed.	X		Details of the standard, protocol , methodology and base year used to collect and calculate date have been publicly disclosed.	Teknosa Sustainability Report 2021- About the Report (p.4), Reporting Guidance (p.101-110)
	X		Information on environmental indicators and their impacts for	Teknosa Sustainability Report 2021- Our Fight Against the Climate Crisis (p.57-60), Our Waste Management and Circular

B11. The increase or decrease in Company's environmental indicators as of the reporting year has been comparatively disclosed with previous years.				the years 2019, 2020 and 2021 has been disclosed.	Economy (p.61-62), Our Environmentally Friendly Products and Services (p.63), Performance Tables (p.76)
B12. The short and long-term targets for reducing the environmental impacts have been determined and the progress compared to previous years' targets has been disclosed.	X			Targets have been set to reduce environmental impacts. The progress of the targets and additional targets will be evaluated in 2023.	Teknosa Sustainability Report 2021- Our Fight Against the Climate Crisis (p.57-60)
B13. A strategy to combat the climate crisis has been created and the planned actions have been publicly disclosed.	X			Projects, plans and strategies that will reduce the effects of climate change, which are carried out with environmental sustainability awareness, are explained	Teknosa Sustainability Report 2021- Our Fight Against the Climate Crisis (p.57-60)
B14. The programs/procedures to prevent or minimize the potential negative impact of products and/or services on the environment have been established and disclosed.	X			Our environmentally friendly products and services are explained in detail.	Teknosa Sustainability Report 2021- Our Environmentally Friendly Products and Services (p.63)
B14. The actions to reduce greenhouse gas emissions of third parties (suppliers, subcontractors, dealers, etc.) have been carried out and disclosed.	X			Negotiations were held with manufacturers in order to make the production of our own branded products more sustainable. Additional actions will be evaluated in 2023.	Teknosa Sustainability Report 2021- Our Environmentally Friendly Products and Services (p.63)
B15. The environmental benefits/gains and cost savings of initiatives/projects that aims reducing environmental impacts have been disclosed.	X			The environmental benefits and cost savings of initiatives and projects aimed at reducing environmental impacts such as electricity and energy savings and cost savings are explained.	Teknosa Sustainability Report 2021 - Letter from the General Manager (p.9), Letter from the Assistant General Manager of Human Resources and Sustainability (p.10-11), Our Value-Oriented Business Model (p.20-21), Our Strong Financial Performance (p.32), Our Fight Against the Climate Crisis (p.57-60), Performance Tables (p.76)
B16. The data related to energy consumption (natural gas, diesel, gasoline, LPG, coal, electricity, heating, cooling, etc.) has been disclosed as Scope-1 and Scope-2.	X			Within the scope of the company's energy consumption data, detailed information on natural gas, diesel, gasoline and electricity primal fuel sources has been disclosed publicly.	Teknosa Sustainability Report 2021- Our Fight Against the Climate Crisis (p.57-60), Reporting Guidance (p.101-110)
B17. The information related to production of electricity, heat, steam and cooling as of the reporting year has been disclosed.	X			Information on the amount of refrigerant consumed for cooling within the scope of the purchased heat/steam/cooling indicator is included in the report.	Teknosa Sustainability Report 2021- Reporting Guidance (p.101-110)
B18. The studies related to increase the use of renewable energy and transition to zero/low carbon electricity have been conducted and disclosed.	X			Actions related to the transition to renewable energy and low-carbon electricity have been announced.	Teknosa Sustainability Report 2021 - Our Fight Against the Climate Crisis (p.57-60)
B19. The renewable energy production and usage data has been publicly disclosed.	X			Renewable energy data and detailed explanations have been publicly disclosed.	Teknosa Sustainability Report 2021 - Our Fight Against the Climate Crisis (p.57-60)
				Energy efficiency projects have been carried out and the amount of energy	

B20. The Company conducted projects about energy efficiency and the amount of reduction on energy consumption and emission achieved through these projects have been disclosed.	X			consumption and emission reductions achieved through this projects has been disclosed.	Teknosa Sustainability Report 2021 - Our Fight Against the Climate Crisis (p.57-60)
B21. The water consumption, the amount, procedures and sources of recycled and discharged water from underground or above ground (if any), have been disclosed.	X			Detailed information about the water consumption during the activities have been publicly disclosed.	Teknosa Sustainability Report 2021 - Our Fight Against the Climate Crisis (p.57-60)
B22. The information related to whether Company's operations or activities are included in any carbon pricing system (Emissions Trading System, Cap & Trade or Carbon Tax).			X	Our Operations nor activities are not included in any carbon pricing system.	
B23. The information related to accumulated or purchased carbon credits within the reporting period has been disclosed.			X	There are no carbon credits accumulated or purchased during the reporting period.	
B24. If carbon pricing is applied within the Company, the details have been disclosed.			X	Carbon pricing system is not applied.	
B25. The platforms where the Company discloses its environmental information have been disclosed.	X			Explained in the Sustainability Report and Annual Report.	Teknosa Sustainability Report 2021 - Our Fight Against the Climate Crisis (p.57-60), Our Waste Management and Circular Economy (p.61-62), Our Environmentally Friendly Products and Services (p.63), Performance Tables (p.76) Teknosa Annual Report 2021- Sustainability Approach (p.52), Corporate Social Responsibility (p.58), Environment (p.61-62)
C. SOCIAL PRINCIPLES					
C1. Human Rights and Employee Rights					
C1.1. The Institutional Human Rights and Employee Rights Policy has been established in the ligh of the Universal Declaration of Human Rights, ILO Conventions ratified by Turkey and other relevant legislation. The policy and the officals that responsible for the implementation of it have been determined and disclosed.	X			The policy covering the issue of Human Rights has not been drawn up, but there is a Working Rules Procedur and Human Resources Policy with informations regulating working life.	Teknosa Human Resources Policy Teknosa Sustainability Report 2021 - Our Employee-Oriented Approach (p.38), Equality, Diversity and Inclusivity (p.40), Performance and Talent Management (p.42-43)
C1.2. Considering the effects of supply and value chain, fair workforce, improvement of labor standards, women's employment and inclusion issues (gender, race , religion, language, marital status, ethnic identity, sexual orientation, gender identity, family responsibilities, union activities, political opinion, disability, social and cultural differences, etc., such as non-discrimination) are included in its policy on employee rights.	X			The continuous improvement policy provided in the working environmetn is explained in detail, there is no discrimination against language, race, color, gender , political opinion, belief, religion, sect , age, physical disability or any group identity among Teknosa employees.	Teknosa Sustainability Report 2021 - Our Employee-Oriented Approach (p.38), Equality, Diversity and Inclusivity (p.40)
C1.3. The measures taken for the minority rights/equality of opportunity or the ones who are sensitive about certain economic, environmental, social factors (low income groups, women, etc.) along the supply chain have been disclosed.	X			The methods and practices determined in order to ensure the effective participation of women, youth and disabled people in business life were implemented and relevant information was explained in detail.	Teknosa Sustainability Report 2021 - Equality, Diversity and Inclusivity (p.40), Our Social Contributions (p.50-52)
C1.4. The developments regarding preventive and corrective practices against discrimination, inequality, human rights violations, forced and child labor have been disclosed.	X			Policies and practices against discrimination, inequality, human rights violations, forced labor and child labor were shared.	Teknosa Sustainability Report 2021 - Our Employee-Oriented Approach (p.38), Equality, Diversity and Inclusivity (p.40)

C1.5. Investments in employees (education, development policies), compensation, fringe benefits, right to unionize, work/life balance solutions and talent management are included in the employee rights policy.	X			Actions that provide employees with the opportunity to realize themselves through practices in the working environment and supporting fair, equal conditions and diversity are explained. Information about fringe benefits and work/life balance solutions and talent management are explained in detail.	Teknosa Sustainability Report 2021 - Our Employee-Oriented Approach (p.38), Equality, Diversity and Inclusivity (p.40), Performance and Talent Management (p.42-43), Performance Tables (p.76)
C1.5. The mechanism for employee complaints and resolution of disputes have been established and related solution processes have been determined.	X			Mechanism related to employee complaints were shared.	Teknosa Sustainability Report 2021 - Our Ethical Codes of Conduct (p.34-35), Our Employee-Oriented Approach (p.38), Equality, Diversity and Inclusivity (p.40), Health and Safety of Our Employees (p.46)
C1.5. The activities carried out within the reporting period which related to ensure employee satisfaction have been disclosed.	X			All of the activities carried out to ensure employee satisfaction have been disclosed publicly.	Teknosa Sustainability Report 2021 - Our Employee-Oriented Approach (p.38), Equality, Diversity and Inclusivity (p.40)
C1.6. The occupational health and safety policies have been established and disclosed.	X			The Occupational Health and Safety Policy have been disclosed publicly.	Teknosa Occupational Health and Safety Policy Teknosa Sustainability Report 2021 - Health and Safety of Our Employees (p.46)
C1.6. The measures taken for protecting health, preventing occupational accidents and related statistics have been disclosed.	X			Measures taken to prevent occupational incidents and protect health and incident statistics have been disclosed to the public.	Teknosa Sustainability Report 2021 - Health and Safety of Our Employees (p.46), Performance Tables (p.76)
C1.7. The personal data protection and data security policies have been established and disclosed.	X			Personal data protection and data security policies have been established and disclosed publicly.	Teknosa Personal Data Processing and Protection Policy Teknosa Privacy Policy Teknosa Sustainability Report 2021 - Our Ethical Codes of Conduct (p.34-35)
C1.8. The ethics policy have been established and disclosed.	X			Sabancı Holding Business Ethics Rules (SA-ETIK), Sabancı Behavior and Management Principles and Teknosa Ethical Principles Policy (TSA- Ethics), which are predominantly implemented by Sabancı Group, are followed as a guide covering the entire content of the ethical business conduct in operations. TSA-ethics has been shared publicly.	Teknosa Ethical Principles Policy Teknosa Sustainability Report 2021 - Our Ethical Codes of Conduct (p.34-35)
C1.9. The studies related to social investment, social responsibility, financial inclusivity and access to finance have been explained.	X			Our social responsibility projects and efforts, our social impact investments are explained in detail in our sustainability report.	Teknosa Sustainability Report 2021- Our Social Contributions (p.50-53)
C1.10. The informative meetings and training programs related to ESG policies and practices have been organized for employees.	X			Communication methods and trainings on ESG policies and activities are explained.	Teknosa Sustainability Report 2021 - Equality, Diversity and Inclusivity (p.40), Performance and Talent Management (p.42-45)
C2. Stakeholders, International Standards and initiatives					
				While carrying out our customer	

C2.1. The customer satisfaction policy regarding the management and resolution of customer complaints has been prepared and disclosed.	X			experience studies , local and international legislation and good practices are followed. In order to manage customer satisfaction effectively, Quality Policy and Complaint Management Policy are taken as a basis.	Teknosa Complaint Management Policy Teknosa Sustainability Report 2021 - Unique Customer Experience (p.53)
C2.2. The information about the communication with stakeholders (which stakeholder, subject and frequency) have been disclosed.	X			Key stakeholders, communication methods and frequencies were identified and publicly disclosed.	Teknosa Sustainability Report 2021- Communication with Our Stakeholders (p.49)
C2.3. The international reporting standards that adopted in reporting have been explained.	X			Information on standards adopted in the report such as GRI Standards and Value Reporting Foundation (VRF) Integrated Reporting, Refinitiv etc. are explained.	Teknosa Sustainability Report 2021- About the Report (p.4)
C2.4. The principles adopted regarding sustainability,the signatory or member international organizations, committees and principles have been disclosed.	X			Membership and collaborations adopted principles were disclosed publicly.	Teknosa Sustainability Report 2021- About the Report (p.4), Memberships and Collaborations (p.83-86)
C2.5. The improvements have been made and studies have been carried out in order to be included in the Borsa Istanbul sustainability indices and/or international index providers.	X			The data requested within the scope of Borsa Istanbul Sustainability Index (Refinitiv) is shared in the report. Developments will continue in 2023.	Teknosa Sustainability Report 2021- About the Report (p.4)
D. CORPORATE GOVERNANCE PRINCIPLES					
D1. The opinions of stakeholders have been sought in the determination of measures and strategies related to sustainability field.	X			Opinions of the relevant managers and departments were sought in the development of the sustainability strategy, the creation of a value creation mode, the determination of priority issues, and the identification of risks and opportunities.	Teknosa Sustainability Report 2021- About the Report (p.4), Letter from the Chairman of the Board of Directors (p.6-7), Letter from the General Manager (p.9), Letter from the Assistant General Manager of Human Resources and Sustainability (p.10-11), Our Value-Oriented Business Model (p.20-21), Our Sustainability Strategy (p.22-23), Our Material Issues (p.18-19), Our Sustainability Management (p.30), Our Risk and Opportunity Management (p.69-71)
D2. The social responsibility projects, awareness activities and trainings have been carried out to raise awareness about sustainability and its importance.	X			In order to ensure the sustainable development of society, joint projects are carried out with Non-Governmental Organizations (NGOs), international organizations ad local communities that prioritize equal opportunities for everyone. Detailed information about this and sustainability is explained.	Teknosa Sustainability Report 2021- Our Employee-Oriented Approach (p.38), Performance and Talent Management (p.42-43), Our Social Contributions (p.50), Our Fight Against the Climate Crisis (p.57-60)