## Q12025 EARNINGS PRESENTATION 30 APRil 2025







## Disclaimer

With the Capital Markets Board of Turkey's Bulletin dated 28.12.2023 numbered 2023/81, CMB announced that issuers and capital market institutions shall prepare their annual financial statements ending on 31.12.2023 or later, in accordance with IAS 29 inflationary accounting provisions. Accordingly, this presentation on the Frst Quarter 2025 Financial Results contain the Company's financial information prepared according to Turkish Accounting / Financial Reporting Standards by application of IAS 29 inflation accounting provisions, in accordance with CMB's decision dated 28.12.2023.

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## First Quarter Overview

- showing improvement

 Macroeconomic headwinds continue to impact demand and increase financial & operational costs

• Revenues are affected by seasonal factors, and less consumer spending due to reduced purchasing power

• **Despite the challenges, EBITDA margin** was improved, supported by the Gross Margin and controlled OPEX

• While **financial expenses** continue to pressure the bottom line, effective actions have mitigated the impact, with ratios

• Net Working Capital improved year-over-year, supported by ongoing proactive inventory and cash flow management

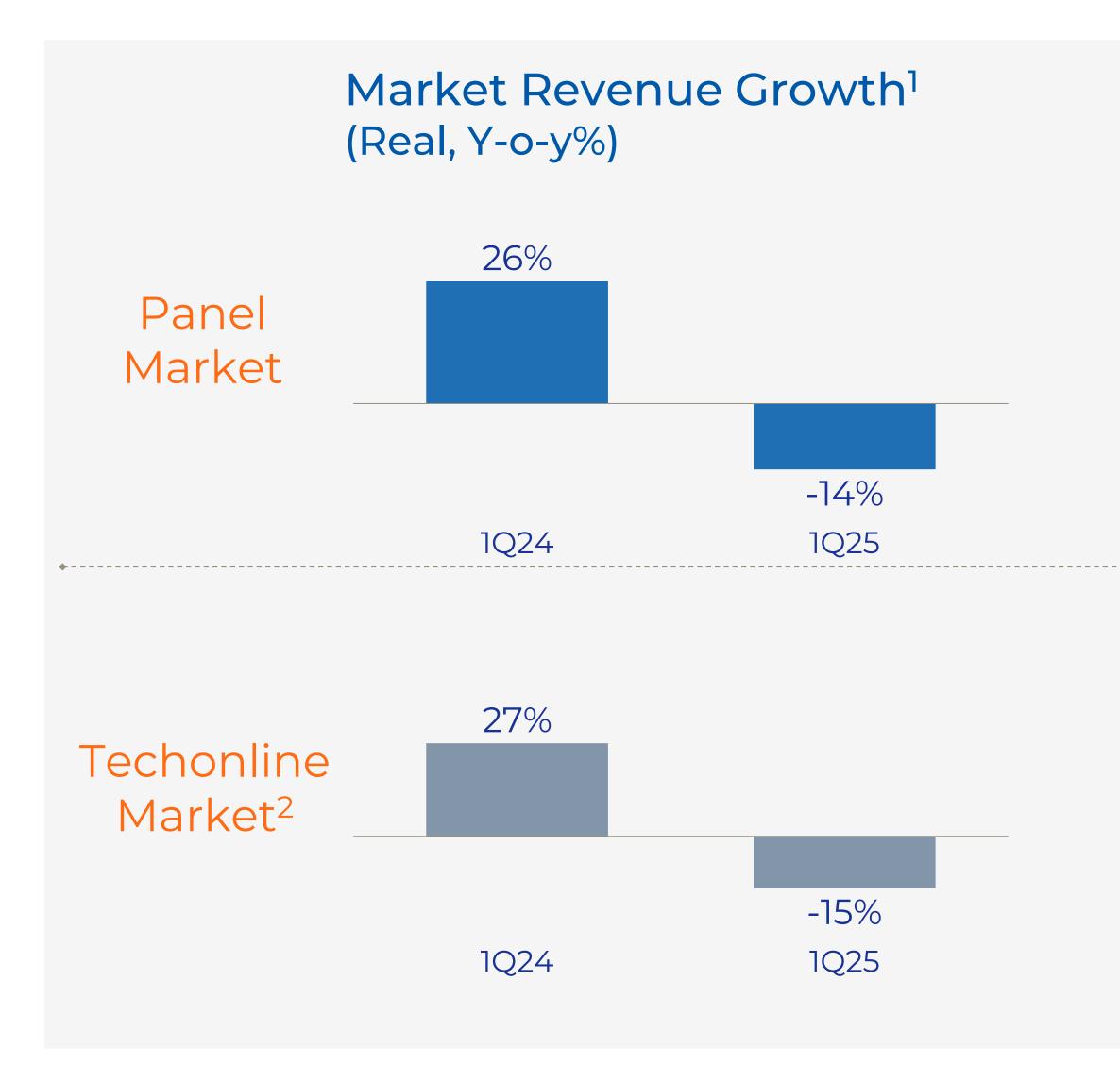
• Reflecting our long-term commitment to sustainability, Teknosa has been included in the **BIST Sustainability Index**, ranking 10th among 308 global specialty retailers\*

172

72 NPS score

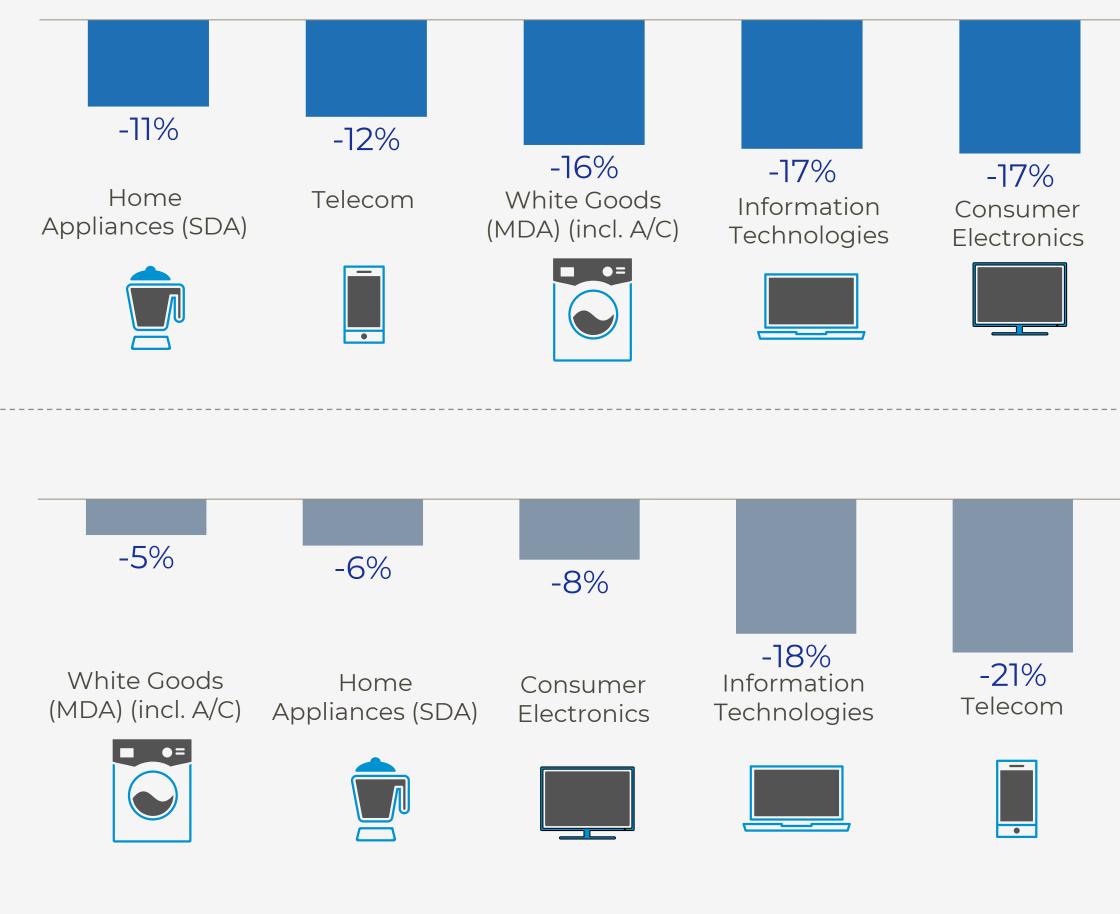


## With the slowdown in overall market growth and a high base effect from the previous year, the panel market recorded a mid-double digit y-o-y decline



- Source: GFK, YoY%.
- Online sales of all channels in the Panel market constitute the Techonline market. 5

### Demand Growth by Categories<sup>1</sup> (Real, Y-o-y%)

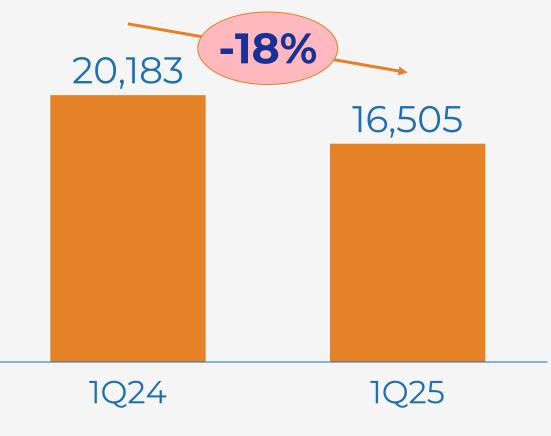






## Along with pressured revenues due to weakening demand, we remain committed to optimizing our core omnichannel strategy

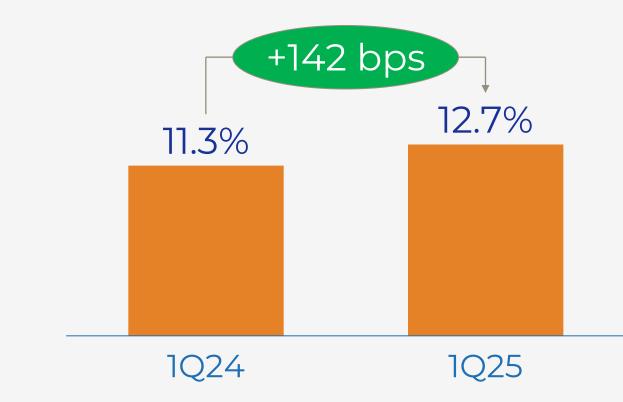
## Revenues (Mn TL)



## **1Q** Overview

- Revenues were affected by the Ramadan period and weakening consumer demand
- Week demand intensified pricing • competition, we strategically shifted our focus to profitability-driven growth in selected categories.
- Additionally, last year's strong base was elevated by pull-forward demand that was seen in 1024

### Gross Profit margin



## 1Q Overview

Gross profit margin was improved, driven by a favorable product mix, disciplined promotional activities, and effective inventory management.

## **Revenue Growth Initiatives**

- Improved salesforce effectiveness through coaching and performance targeting with our Al powered tool 'Bilge'
- Enhancing alternative payment options
- Targeted actions to strengthen our omnichannel strategy; including store-specific performance improvements and optimized marketplace commission structures

## **Optimizing Margin Initiatives**

- Increased share of more profitable categories  $\bullet$ in the product mix
- Assortment optimization across all categories
- Ongoing stock optimizations to further accelerate inventory turnover

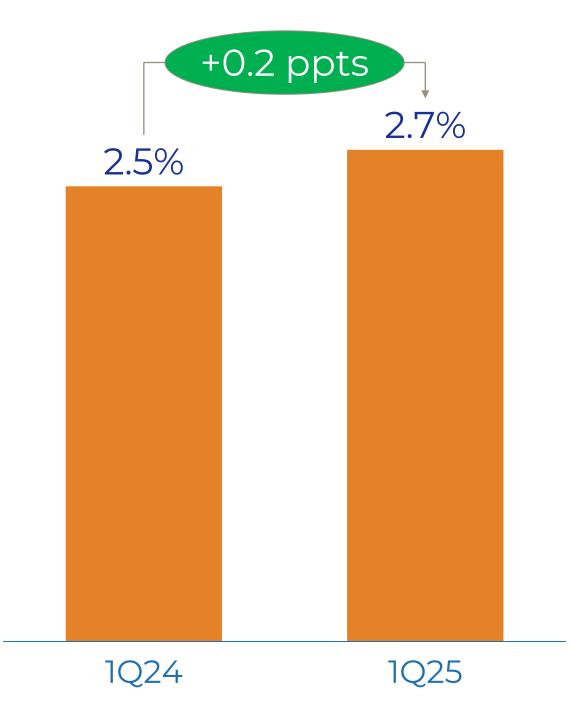




## Despite a challenging cost environment, we continue to enhance our EBITDA, supported by increasing margins, a strong focus on cost control & efficiency gains



### 1Q Overview



- Supported by the yearover-year improvement in gross margin
- Despite decreasing OPEX cost, OPEX-torevenue ratio has increased, mainly driven by the decline in revenues



## **Cost Control Optimizations**

- Optimizing our store network to eliminate operational inefficiencies
- Optimizing all costs including rent, marketing, logistics, personnel and exercising savings opportunities
- Completed transition to a new ERP system enhancing operational efficiency
- Expanding our retail media revenues, directly contributing to our profitability







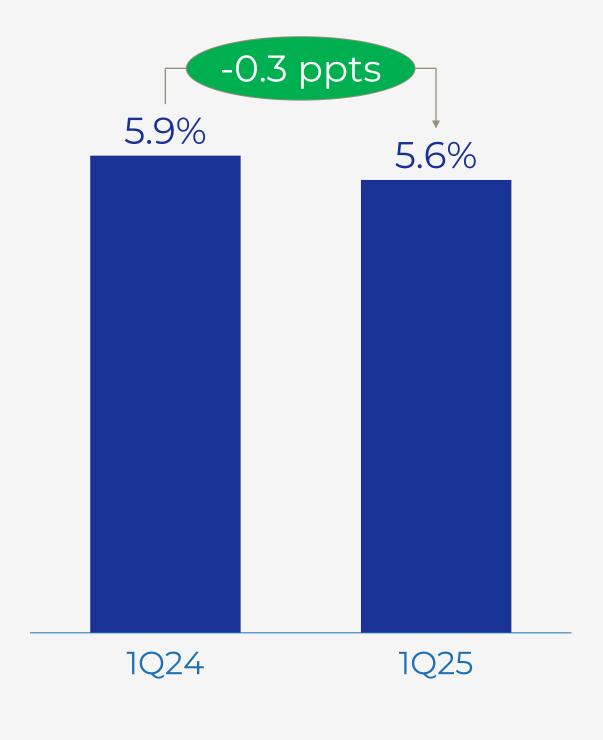






## High interest rates and ongoing macroeconomic pressures still impact the bottom line; however, our mitigation measures are proving effective

## **Total Net Financial** Expenses\* / Revenues



### 1Q Overview

- Our credit card commissions-to-revenue ratio decreased from 4.6% to 4.3% vs. last year, primarily driven by a more than 2x increase in consumer loans.
- As a result of financing optimization initiatives, the net financial expenses-torevenue ratio improved y-o-y, decreasing from 5.9% to 5.6%.

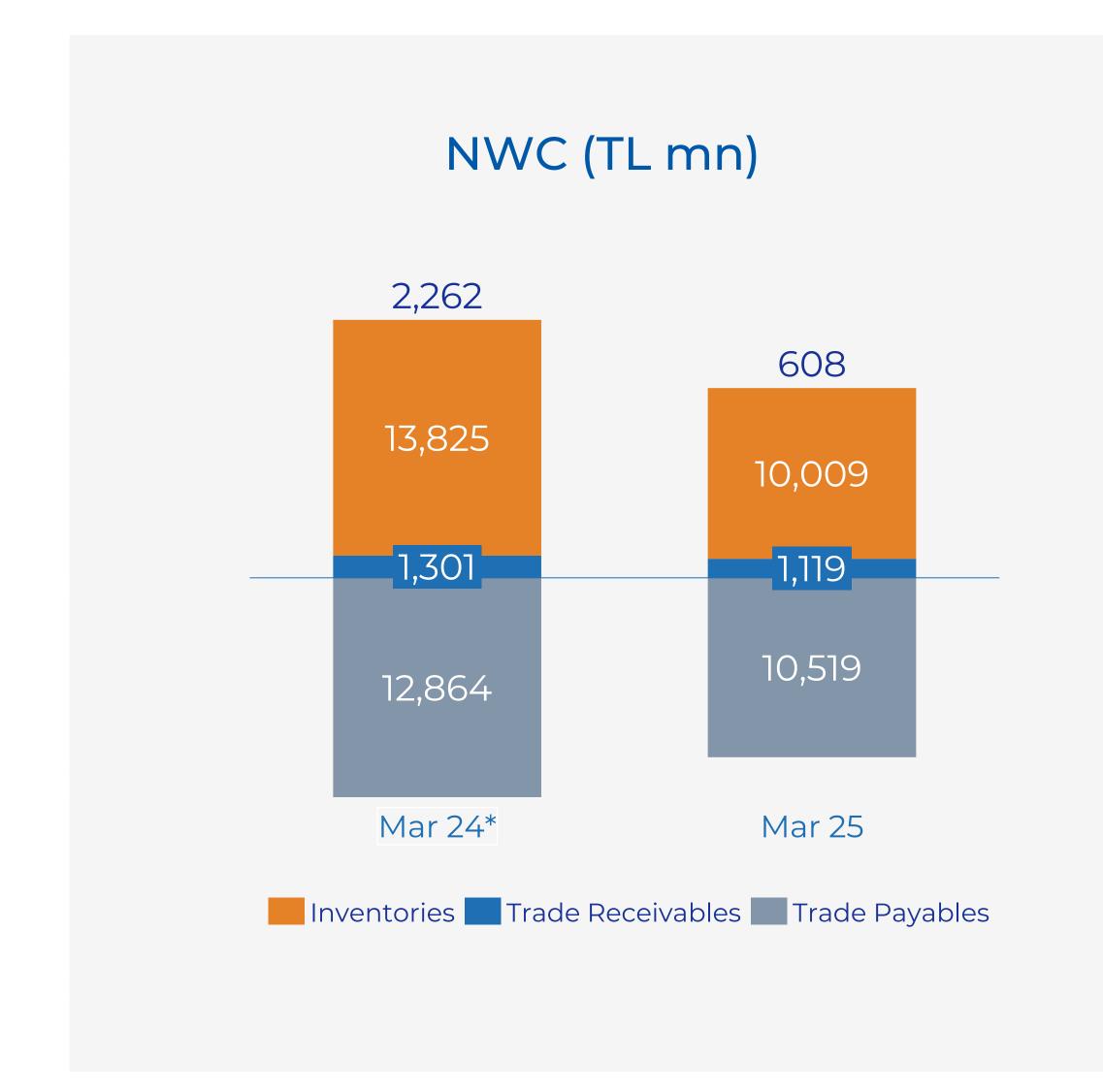
## Strict Initiatives Taken To **Reduce Financing Costs**

- Continued efforts in stock optimizations & effective inventory management
- Ensuring additional payment terms according to stock turnover ratios
- Significantly increasing the share of non-credit card payments, with optimizing costs by further pushing consumer loans
- Reducing financing costs of free installments by subsidizing interest costs to suppliers





# We are placing heavy emphasis on strengthening financial discipline and managing liquidity



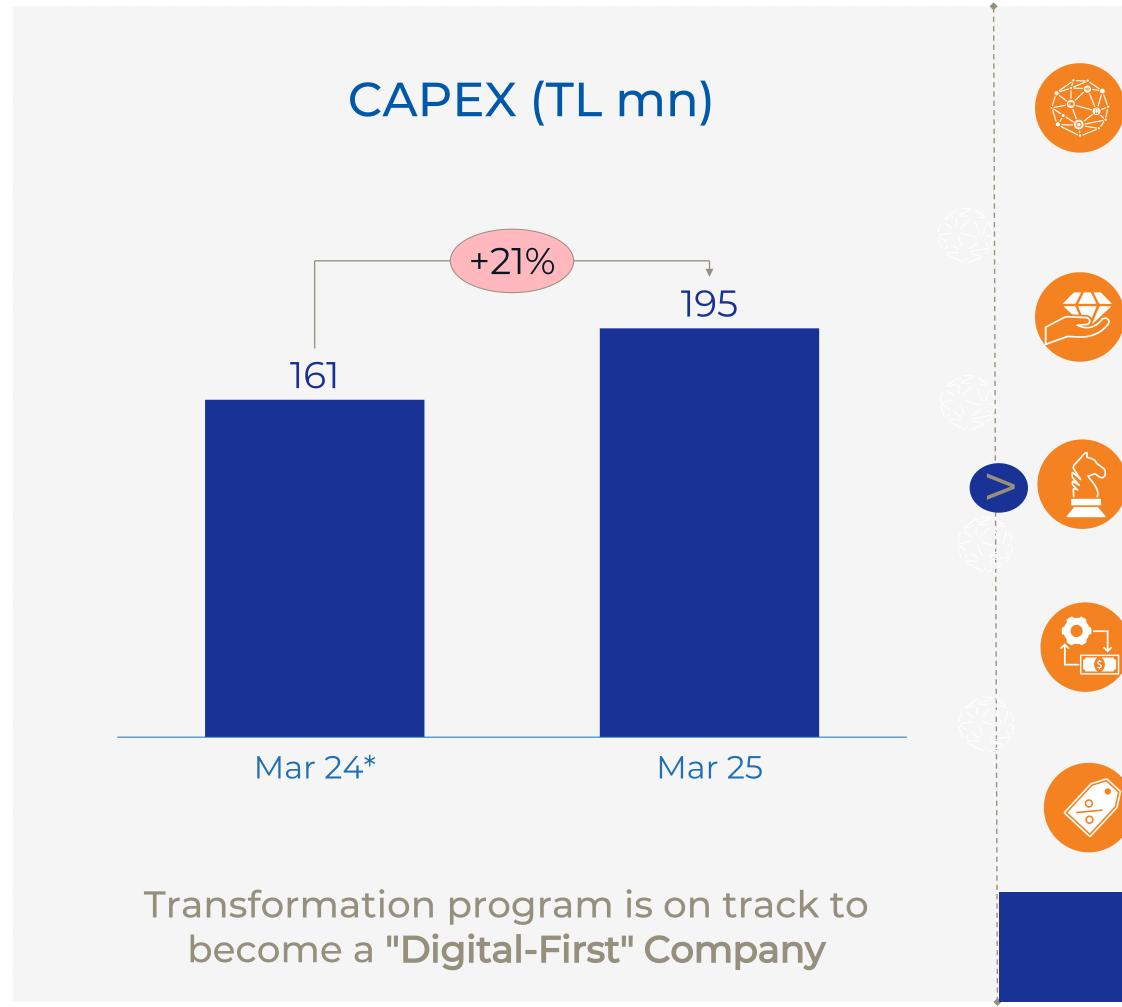
9 \* Above figures are indexed to March 2025 according to purchasing power parity.

## Strengthening Financial Discipline & Liquidity Management

- Strict cash management and continued focus on disciplined procurement optimization
- Introducing AI-based tools for smarter assortment planning, demand forecasting and accelerated stock movement
- Assortment & inventory optimization



## Our CAPEX program is progressing as part of our journey to become a digitalfirst company, with ongoing investments in digital and AI transformation

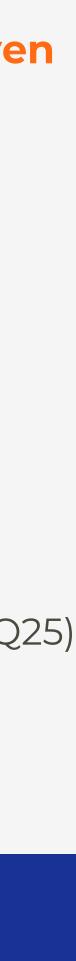


10 \* Above figures are indexed to March 2025 according to purchasing power parity.

- **Transforming our store network into an experience-driven as part of our Digital-First Company objective** (#71 stores have been transformed to the new digital concept)
- **Two Important digital streams went live on April 1st** (Switching SAP for ERP processes & implementing a Digital Data Platform)
- **AI-Based Localized Assortment Management Project** (Started in 4Q24)
- Stock Optimization: AI-Based Demand Forecasting & Procurement Decision Optimization Project (Started in 1Q25)
- Stock Turnover Management: Al-Powered Stock Speed Accelerator Project (Started in 1Q25)

All these projects have been prioritized to provide Teknosa a competitive edge, driving both sales growth and efficiency.







Actions supporting revenue growth such as enhancing sustainable payment options and **proactive margin management** to increase profitability

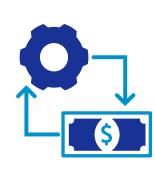


**Controlling OPEX strategy & mitigating financing costs,** while offering attractive non-credit card payment options to our consumers to support their access to financing

## In Summary



Continuing to invest in **AI-based digital transformation** initiatives to enhance operational efficiency and performance



Remain committed to profitable & long-term growth and strategic investments to become a digital-first company with sustainability **initiatives** to create value for our shareholders

Effective inventory management and disciplined cash flow management









### TEKNOSA **INVESTOR RELATIONS**

Ümit Kocagil CFO

Dilek Aktaş Head of Finance & IR

> Sibel Turhan IR Manager





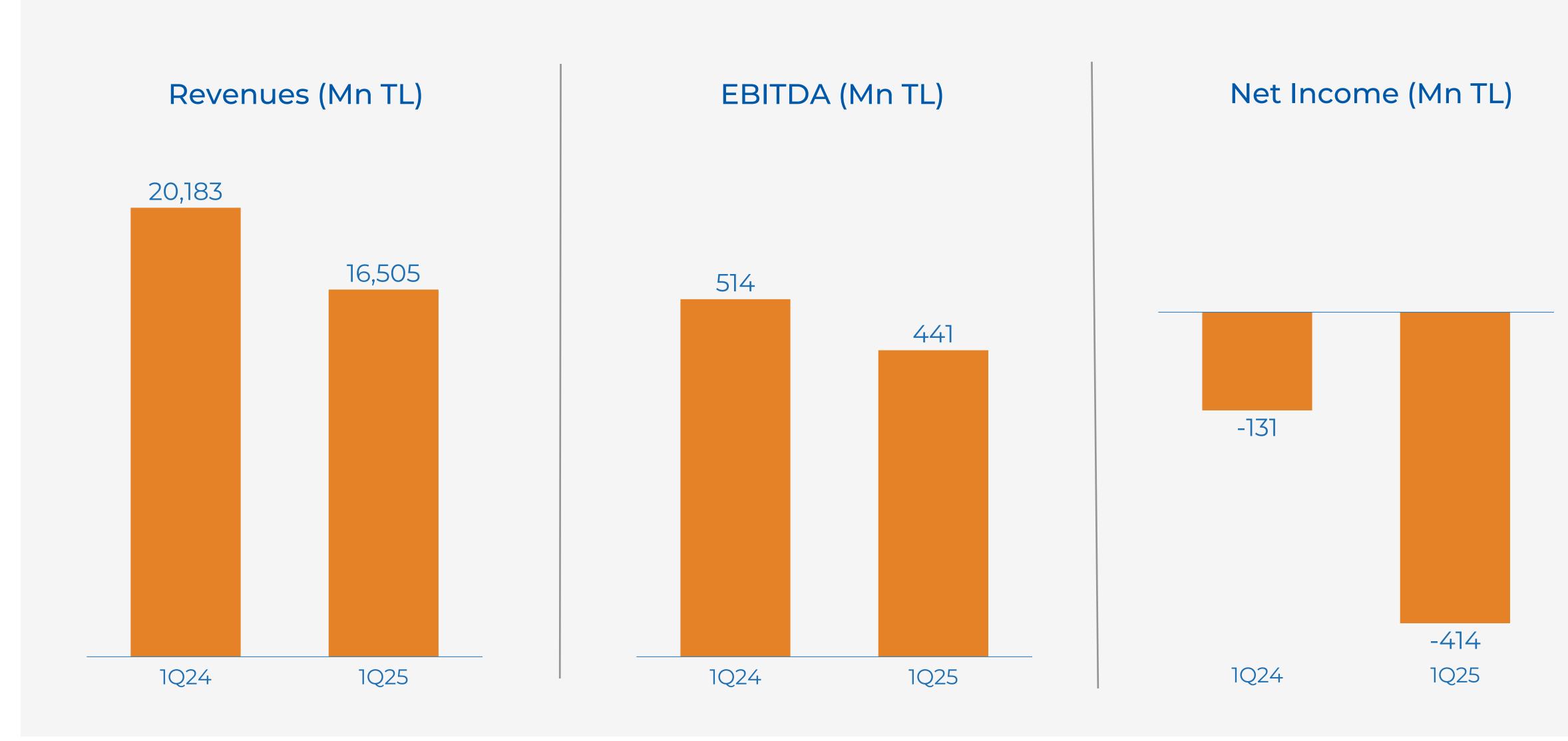
### Investor Relations e-mail: yatirimciiliskileri@teknosa.com







## **Key Financials**





## Summary Income Statement



### Net Sales (Mn TL)

Gross Profit (Mn TL) Gross Profit Margin (%) **Opex/Sales (%) EBITDA (Mn TL)** 

EBITDA Margin (%)

Other Income (Expense) (Mn TL)

Financing Income (Expense) (Mn TL)

Net Monetary Gain (Loss) (Mn TL)

### Profit Before Tax (Mn TL)

Tax (Mn TL)

### Net Profit (Mn TL)

Net Profit Margin (%)

1Q25 $1Q24$ Change (%) $16,505$ $20,183$ $-18%$ $2,093$ $2,272$ $-8%$ $12.7%$ $11.3%$ $1.4%$ $12.8%$ $10.6%$ $2.2%$ $441$ $514$ $-14%$ $2.7%$ $2.5%$ $0.2%$ $-787$ $-977$ $-19%$ $-922$ $-1,201$ $-23%$ $1,188$ $1,864$ $-36%$ $-538$ $-182$ $-196%$ $124$ $51$ $142%$ $-414$ $-131$ $-217%$ $-2.5%$ $-0.6%$ $-1.9%$			
$\begin{array}{cccccccccccccccccccccccccccccccccccc$	Change (%)	1Q24	1Q25
$\begin{array}{cccccccccccccccccccccccccccccccccccc$	-18%	20,183	16,505
$\begin{array}{cccccccccccccccccccccccccccccccccccc$	-8%	2,272	2,093
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-922 $-1,201$ $-23%$ $1,188$ $1,864$ $-36%$ $-538$ $-182$ $-196%$ $124$ $51$ $142%$ $-414$ $-131$ $-217%$	0.2%	2.5%	2.7%
1,188   1,864  36%     -538   -182   -196%     124   51   142%     -414   -131   -217%	-19%	-977	-787
-538 -182 -196% 124 51 142% -414 -131 -217%	-23%	-1,201	-922
124 51 142%   -414 -131 -217%	-36%	1,864	1,188
-414 -131 -217%	-196%	-182	-538
	142%	51	124
-2.5% -0.6% -1.9%	-217%	-131	-414
	-1.9%	-0.6%	-2.5%





## Summary Balance Sheet

### TEKNOSA

#### Assets (Mn TL) Current Assets

Cash and Cash Equivalents Trade Receivables Inventories Other Current Assets

### **Non-current Assets**

Property, Plant and Equipment Intangible Assets Investment Property Right of Use Assets Other Non-current Assets

### **Total Assets**

### Liabilities (Mn TL)

Current Liabilities Short-term Loans and Borrowings Short-term Portion of Long-term Finance Lease Liabili Trade Payables Deferred Income Other Current Liabilities Long Term Liabilities Long-term Lease Liabilities Other Long Term Liabilities **Equity (Mn TL)** Total Liabilities and Equity (Mn TL)

	Mar 25	Dec 24
	12,956	16,07
	1,567	2,814
	1,119	1,330
	10,009	11,760
	262	169
	4,118	3,93
	1,048	1,44
	1,000	58
	296	29
	1,396	1,32'
	378	28
	17,074	20,00
	14,339	16,888
	2,435	43(
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	10,519	15,060
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	606	569
	646	614
	526	49
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